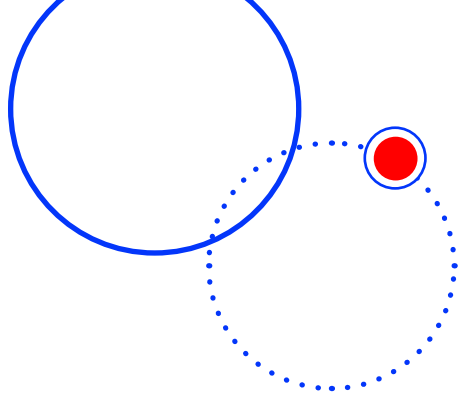


Programme

Day 1

- 12:00 – 13:00 Registration / Welcome coffee & Exhibition
- 13:00 – 13:15 Welcome and opening
Georg Nessler, BMDW
Serge Novaretti / Anders Gjøen, European Commission
Maria Wimmer, SCOOP4C Project Director
Robert Krimmer, TOOP Project Director
- 13:15 – 14:00 From national best practices to cross-border public services with OOP for citizens: A roadmap and policy recommendations from SCOOP4C
Maria Wimmer, SCOOP4C Project Director
Ronny Sallmann, IT-Kommunal
- 14:00 – 14:45 TOOP project: current status and outlook
Robert Krimmer, TOOP Project Director
Lefteris Leontaridis, TOOP Piloting Manager
David Mitzman, InfoCamere
- 14:45 – 15:00 The APis4DGov study on digital Government APIs
Monica Posada, Joint Research Centre of the European Commission
- 15:00 – 15:10 Discussion (Questions from audience)
- 15:10 – 15:30 Coffee Break
- 15:30 – 17:00 World café: Group discussions on Once-Only Principle
(2 rounds per 30 min + 30 min for summary)
1. Business value of OOP for end users
 2. Mapping User Expectations: what should a TOOP portal do for you?
 3. The legal challenges of making the once-only principle work – tackling trust and compliance
 4. How to overcome the barriers for OOP in Europe
 5. Technical issues on common components
 6. Stakeholder engagement for OOP cases in Europe
 7. Roadmap for OOP for citizens – realistic or not?
 8. Policy recommendations for implementing OOP in Europe
- 17:00 – 17:30 Wrap up & closing the first day of the conference
Answers for questions asked by interactive tool
Change location to City Hall
- 19:00 – 21:00 Reception in the City Hall of Vienna



Day 2

09:00 – 09:30	Welcome coffee & Exhibition
09:30 - 09:40	Opening, presenting the objectives for the second day
09:40 - 10:05	Keynote speech – Importance of Once-only for Policy Andrea Servida, DG CONNECT
10:05 - 10:30	Single digital gateway & once-only Hettel Varik, Digitalisation of the Single Market, DG Internal Market, Industry, Entrepreneurship and SMEs
10:30 - 11:00	Coffee Break
11:00 - 11:20	Cross-border implementation of OOP in Europe Piloting within TOOP Lefteris Leontaridis, TOOP Piloting Manager
11:20 - 11:40	Implementation of OOP in Latin America (case study) Elsa Estevez, National University of the South, Argentina
11:40 - 12:40	Impact of the Once-Only Principle on End users and public administration in the EU / Panel discussion Moderator: Jeremy Millard Panelists: Elsa Estevez (National University of the South) , Andrea Servida (DG CONNECT) , Georg Nesslinger (BMDw) , Alessia Neuroni (Bern University of Applied Sciences) , Natalia Aristimuño Pérez (DG DIGIT, ISA²)
12:40 - 12:50	SCOOP4C stakeholder community handover to TOOP
12:50 - 13:00	Wrap up and closing of the OOP conference
13:00	Lunch and networking