



Introduction to the World Café Session

Soft factors of the once-only principle:
Developing a roadmap of future areas of actions

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Stakeholder Workshop
26th April 2018

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UNIVERSITÄT
KOBLENZ · LANDAU

World Café Tasks

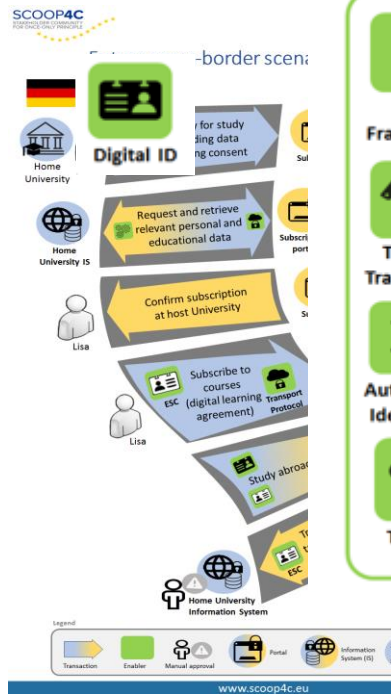
1. Choose a scenario of interest
(if possible w/ equal distribution of people)
2. A Scenario Master will introduce you to the scenario (max. 5 minutes)
3. The group will discuss the scenario in three steps (ca. 40 minutes)
 - Verify gaps
 - Prioritise gaps
 - Define actions for the roadmap
4. Report back findings / insights and discuss them in the plenary session (max 10 mins per group)



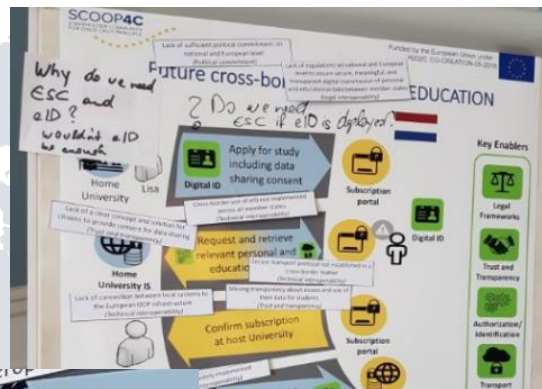
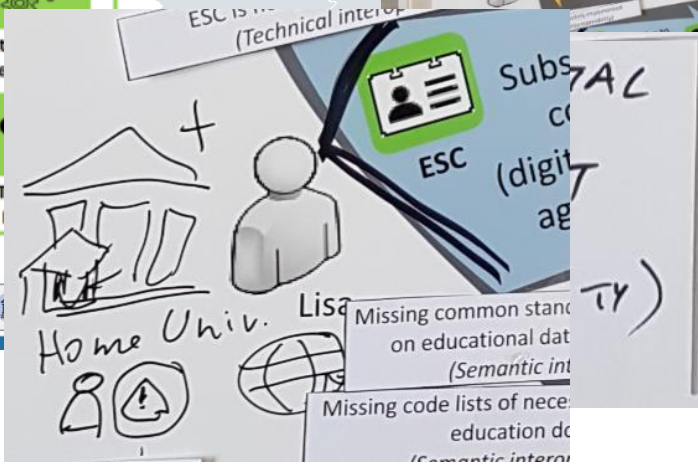
Step 1: Verify gaps

Task: Teams discuss and verify existing enablers (green objects on posters) and gaps of the scenario (pin prepared gaps on the poster). Teams identify and add new gaps (use white blank sheets) with focus on soft factors.

A scenario:



Key Enablers



Focus on soft factors leading to gaps

Common standards for data exchange educational data on European level (Semantic interoperability)

lists of necessary objects in the education domain (Semantic interoperability)

Step 2: Prioritise gaps

The scenario with gaps:

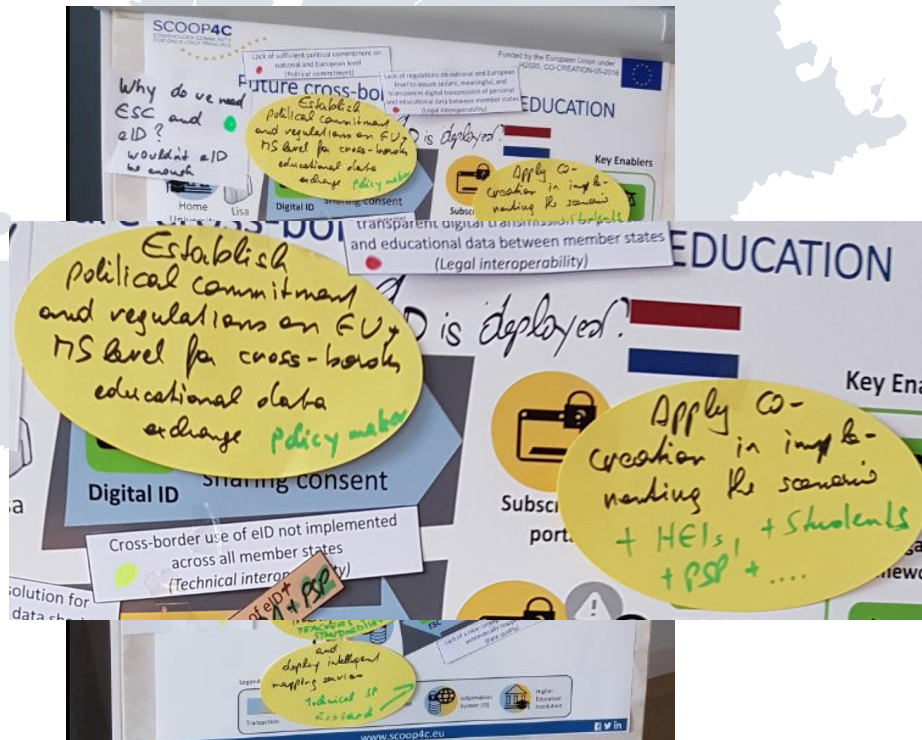
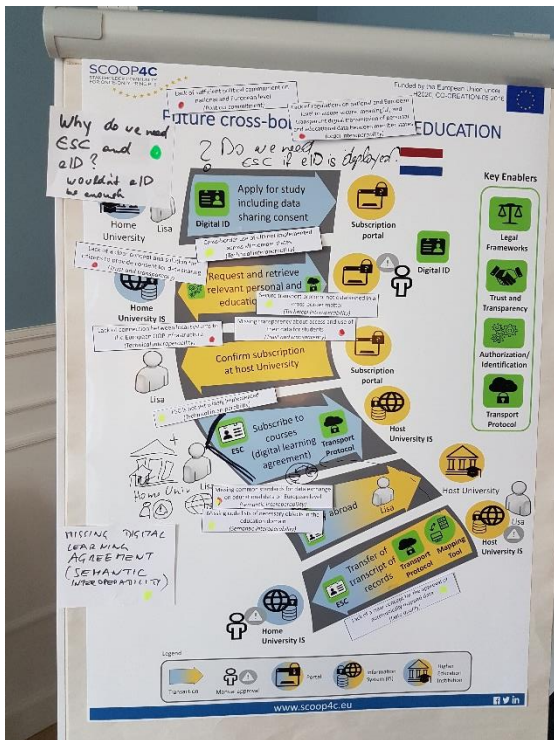
Task: prioritise gaps along criticality and impact on successful implementation of OOP in the scenario. Use ● for highly critical, ● for medium critical, and ● for low criticality. Team should agree on the assessment and put one assessment on each gap



Step 3: Define actions for the roadmap

The scenario with prioritised gaps:

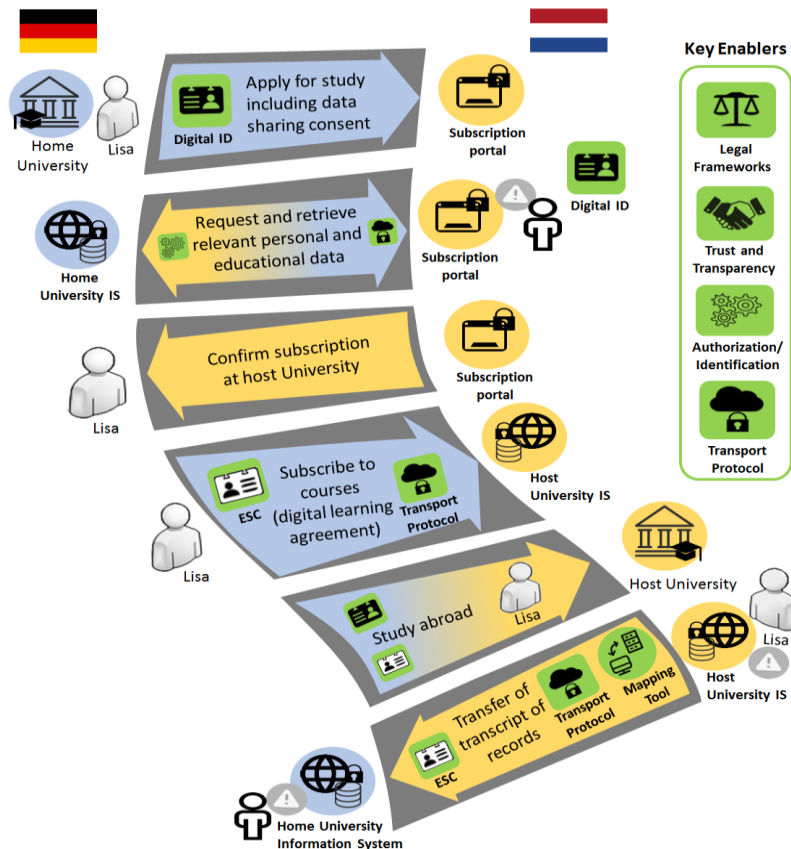
Task: formulate actions needed to overcome the gaps (starting with the highest prioritised gaps and focus on soft factors). Write the suggested actions and actors that should tackle an action on sheets and pin them next to the scenario gap(s) the action should tackle.



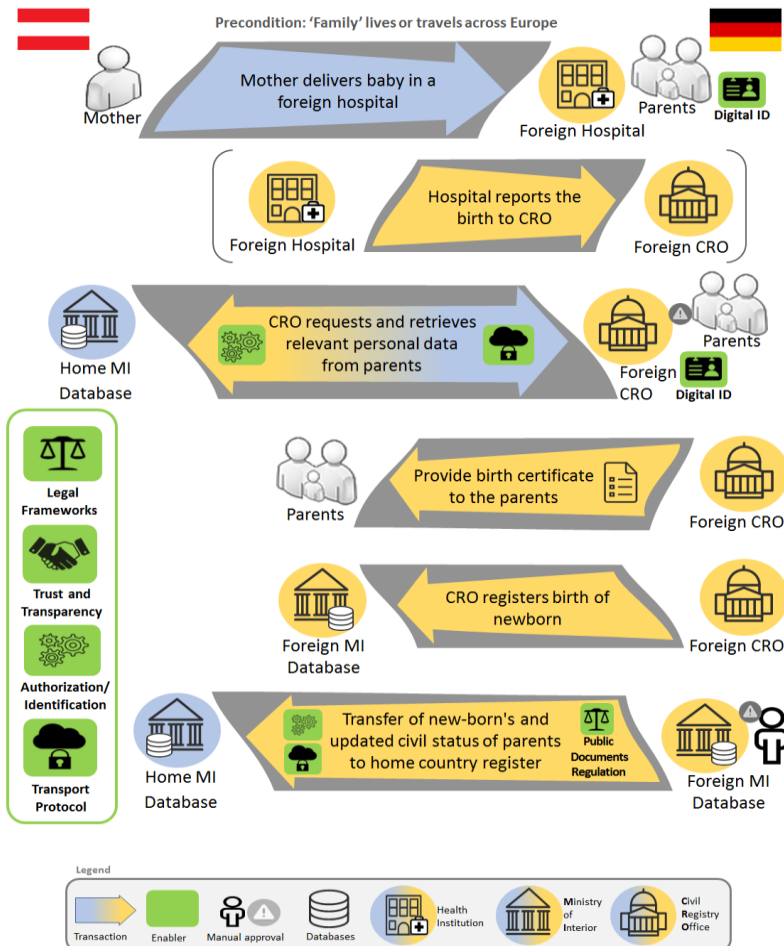


The five scenarios of cross-border public services with OOP

Future cross-border scenario in EDUCATION

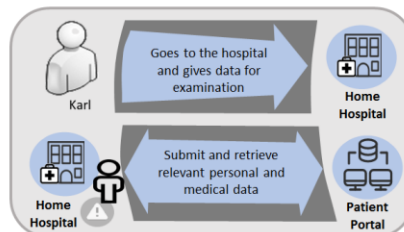


Future cross-border scenario in SOCIAL PROTECTION

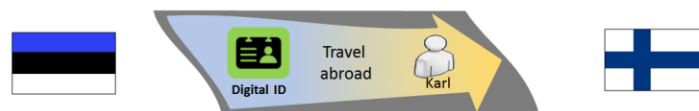
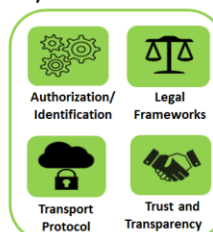


Future cross-border scenario in HEALTHCARE

Precondition

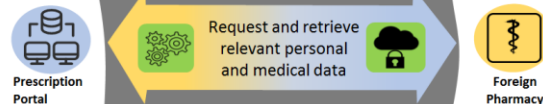
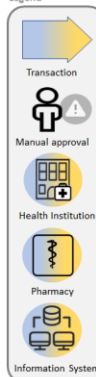


Key Enablers

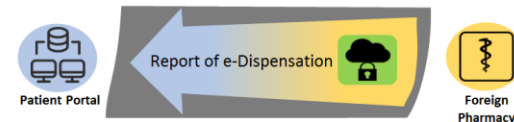


Request medicine in a foreign pharmacy

Legend

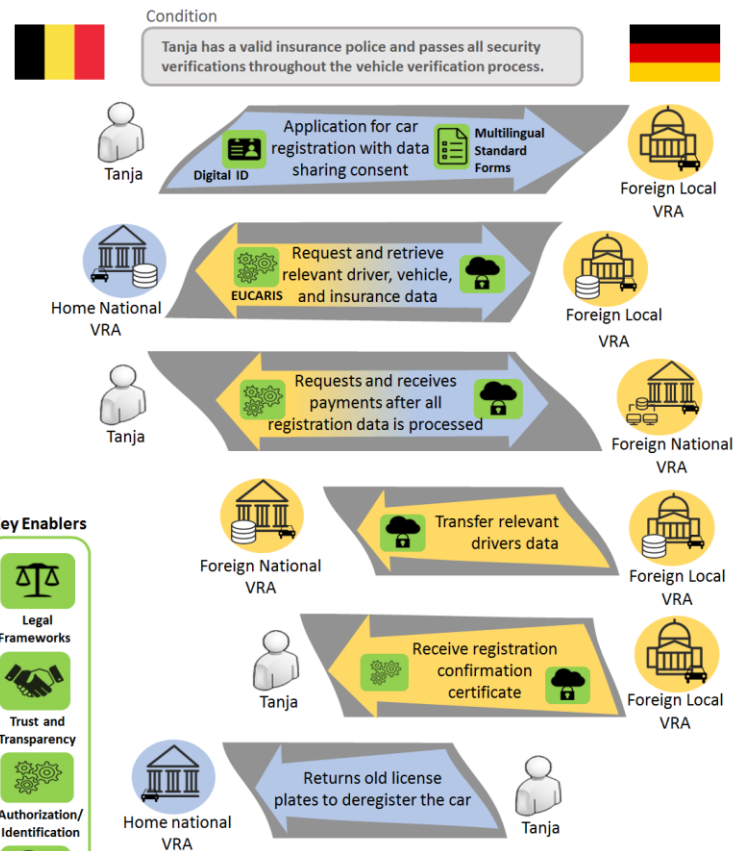


Get medicine from foreign pharmacy





Future cross-border scenario in MOVING

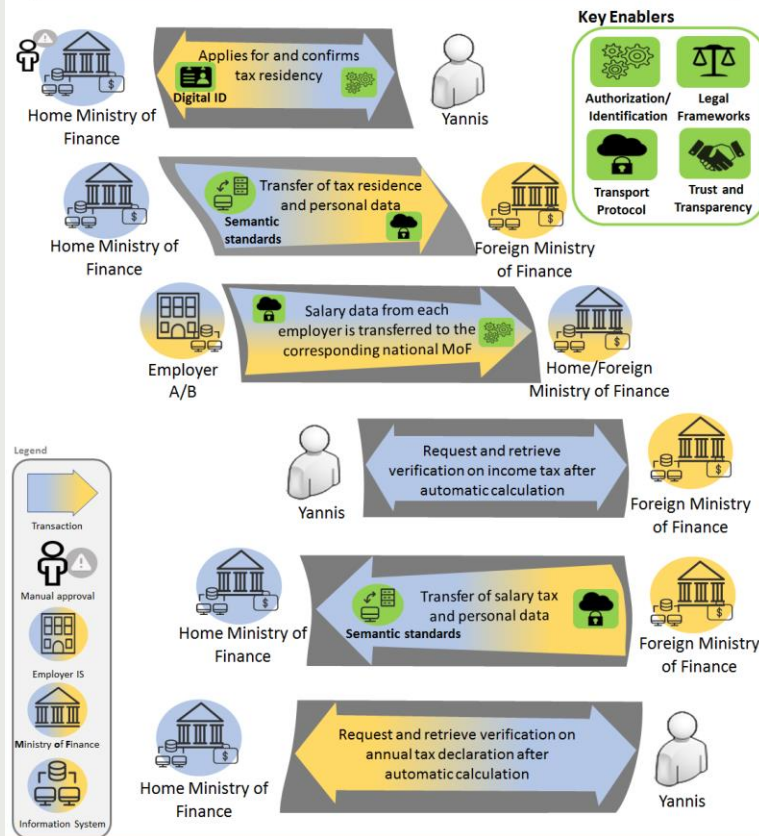




Future cross-border scenario in TAXATION

Precondition

According to the bilateral Double Tax Agreement among Greece and Austria, Yannis can be considered as a tax resident of Greece. Therefore, he has to pay income tax in both countries. However, Yannis is entitled to get a refund from Greece for the double tax paid in Austria.



Enjoy the discussions in the groups

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