



# Austrian Child Benefit Process

## Once-Only Conference Cluj Napoca

**Tom Schlansky**  
Cluj Napoca, 27.02.2018



# Pre-Implementation Setup

## Facts & Figures

- 80.000 birth cases per year
- Personal data from 160.000 persons were requested/processed
- Parents have to provide evidence of many different facts
- Up to 6 different (public) authorities were involved
- 80% of children received family allowance
- 4,6 billion euros per year transfered



# Engaged authorities

- Civil Registry Office
  - Issues the birth certificate
  - Issues the certificate of citizenship
- Court, Youth Welfare Office or Civil Registry Office
  - Acknowledgement of paternity (fatherhood)
- Administrative District Authority
  - Change of family name
  - Notation of the child in the parents' passport
- Residence Registry Office
  - Registration of the residence of the baby
- Social Security Insurance
  - Registration of the evidence of a new person
  - Application for/approval of childcare allowance
- Local Tax Authority
  - Application for/approval of family allowance





# Initially Requested Data/Evidences

- Identification of parents (passport, identification card,...)
- Birth certification of parents
- Certificate of marriage (if parents are married)
  - Certificate of divorce
  - Certificate of registered partnership
- Evidence of residence of parents
- Evidence of academic degrees of parents
- Evidence of acknowledgement of fatherhood
- Notification of Change of family name
  - If child is acknowledged and shall get the father's family name

E 1

**Geburtsurkunde**

(Standesamt ----- Wien-Alsergrund ----- Nr. 4043/61 )

----- Thomas Bernhard Sprung -----

ist am 3. Oktober 1961 -----

in Wien, 9., Lazarettgasse 16 ----- geboren.

Vater: Franz Sprung, Assistent im Post- und Telegraphen-  
dienst, röm.-kath., wohnhaft in Wien. -----

Mutter: Ulrike Hermine Sprung geborene Cerny, röm.-kath.,  
wohnhaft in Wien. -----

Änderung der Eintragung: -----

-----

-----

Wien, am 5. Oktober ----- 1961

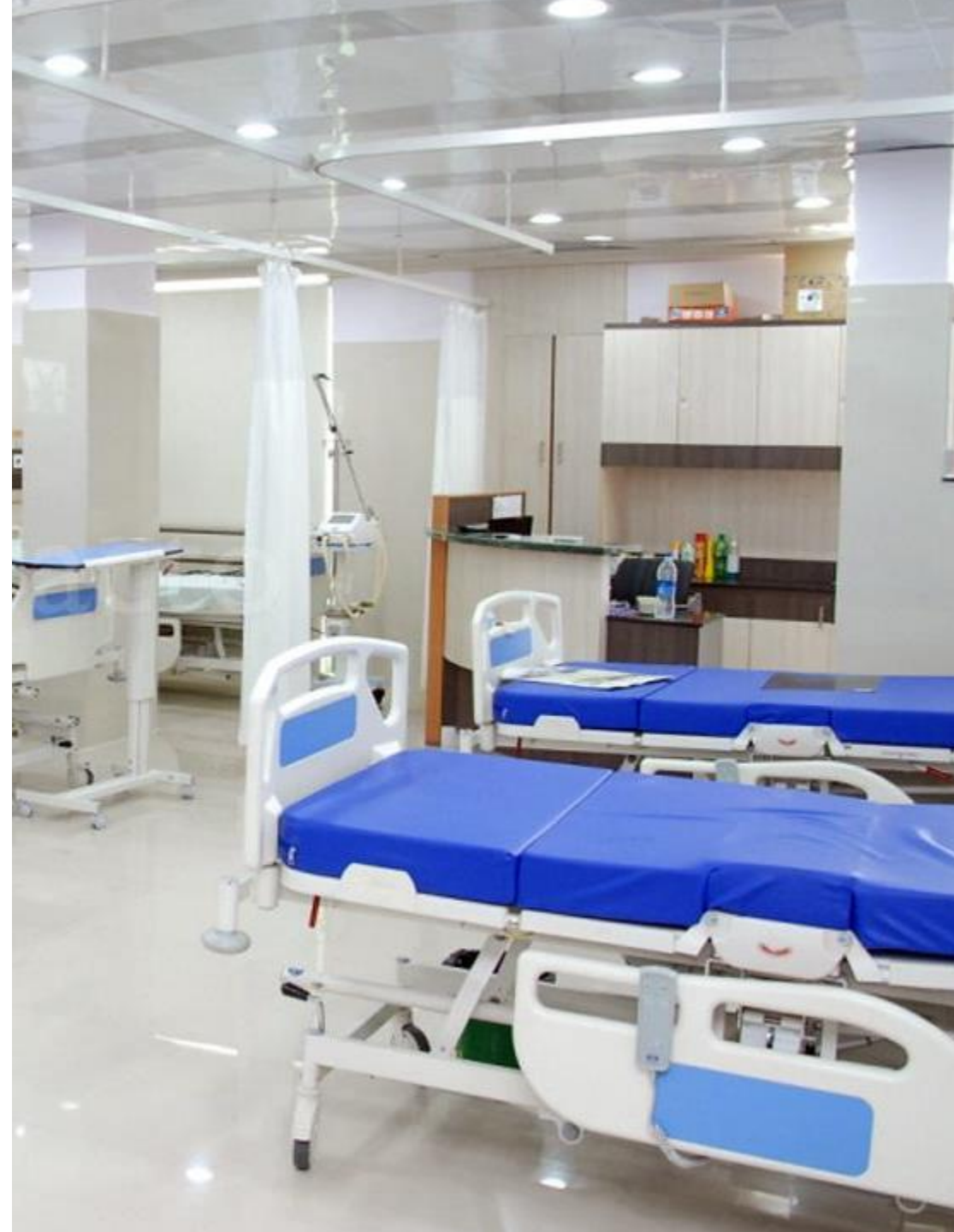
Der Standesbeamte:  
in Vertretung

# Project „One-Stop-Shop Birth“ History

- Starting point was a 2007 Ministerial Council Decision
- Aimed at abolishing fees and modernizing administration in connection with the birth of a child
- Maximum project goal: With a single contact to the authorities arrange the application for childcare benefit
- Roll out: May 2015

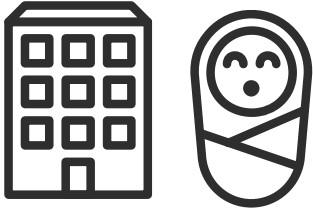
# Project „One-Stop-Shop Birth“ Process

- Parents have to visit only the civil registry office
- No evidences except their personal identification
- Exception: Subsidiaries in hospitals

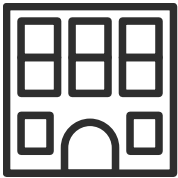
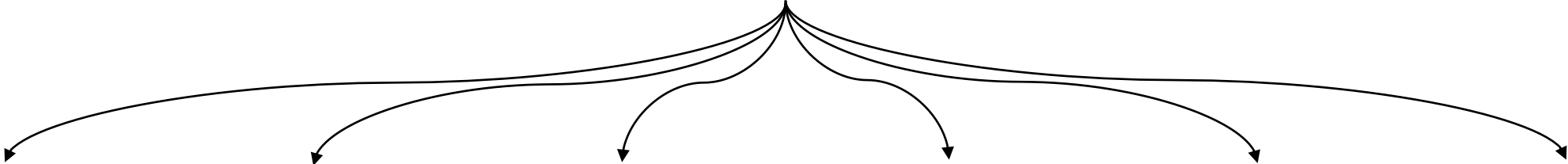


# Pre 2015 Process

## Perspective of Parents



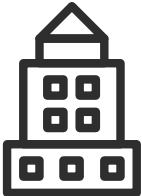
Hospital



Civil Registry Office



Local Tax Authority



Court, Solicitor, Youth Welfare Office or Civil Registry Office



Administrative District Authority



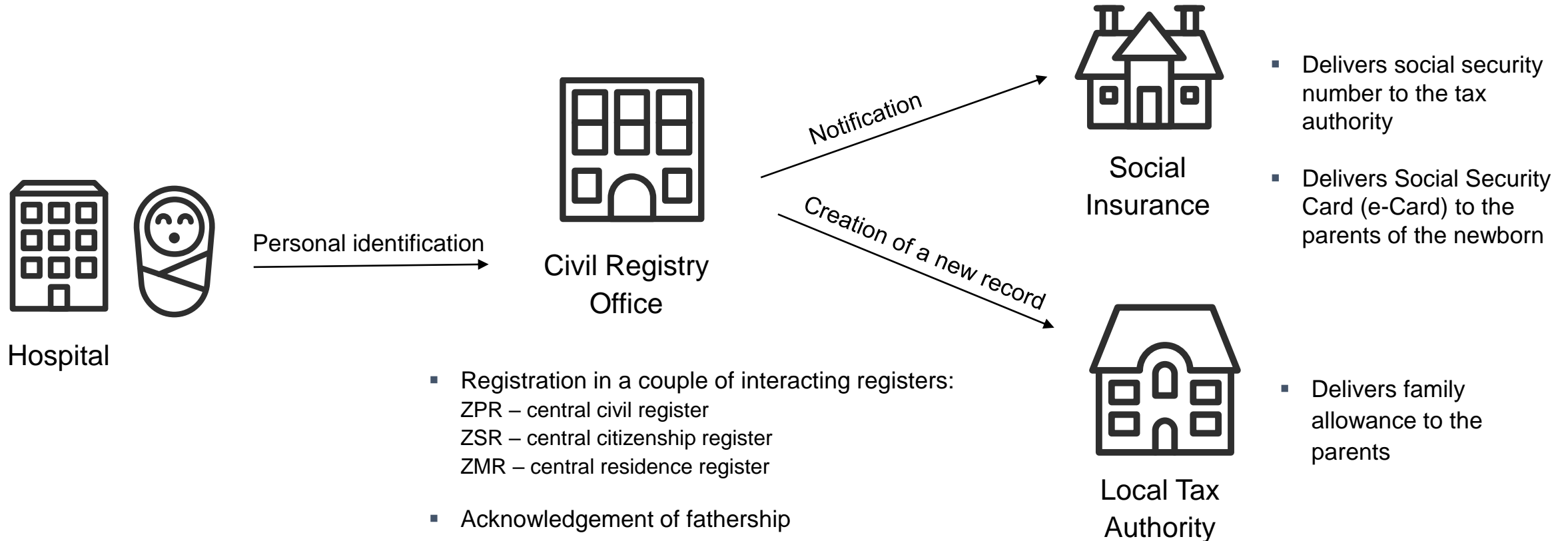
Residence Registry Office



Social Insurance

# Current One-Stop-Process

## Perspective of Parents





# Once-only Principle Implementation

## Benefits for Citizens & Public Administration

- **Benefits for citizens:**

- Reduced administrative burden
- Simplified, faster and more convenient procedures
  - Social Insurance and Tax Authority deliver their services automatically (non-stop-service)
- Better coverage of entitled recipients - higher satisfaction

- **Benefits for public administration:**

- Increased efficiency and effectiveness
  - Reduced personal contacts to citizens save resources
  - Seamless process reduces risk of errors
  - Sharing and re-using of data enables legal obligations to be fulfilled faster
  - Better quality of data through single data collection (civil register)
- Fraud prevention through automatic proof of entitlement on basis of validated data (registers)

# Next Steps

- **Extended Family Allowance (FABIAN)**
  - Planned to improve the **whole service delivery process** of family allowance (not only for newborns)
  - E.g. family allowance for students till the age of 25
- **Access to further data sources is required**
  - **More personal data** have to be collected and processed (e.g. access to „Bildungsdatenbank“ – database for educational certificates)

# Thank you!

Tom Schlansky



[tom.schlansky@init.de](mailto:tom.schlansky@init.de)



+49 30 97006 712



[www.scoop4c.eu](http://www.scoop4c.eu)

## Join the discussion on social media

