OOP stakeholders and roles

Findings from SCOOP4C project

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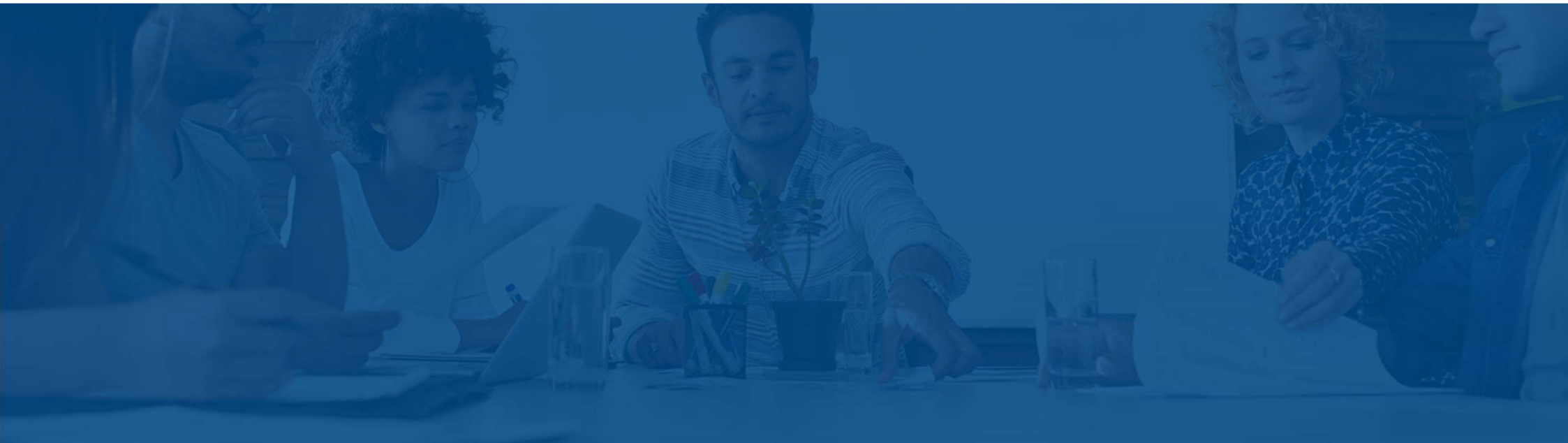
What and why for this work

- Objective: identify and analyse the types and roles of the main stakeholders of OOP

- Future aim: develop a strategic stakeholder engagement plan to successfully engage key stakeholders in OOP implementation

Methodology

Literature review

OOP cases analysis

Synthesis of results

Verification and enhancement
through the stakeholder community
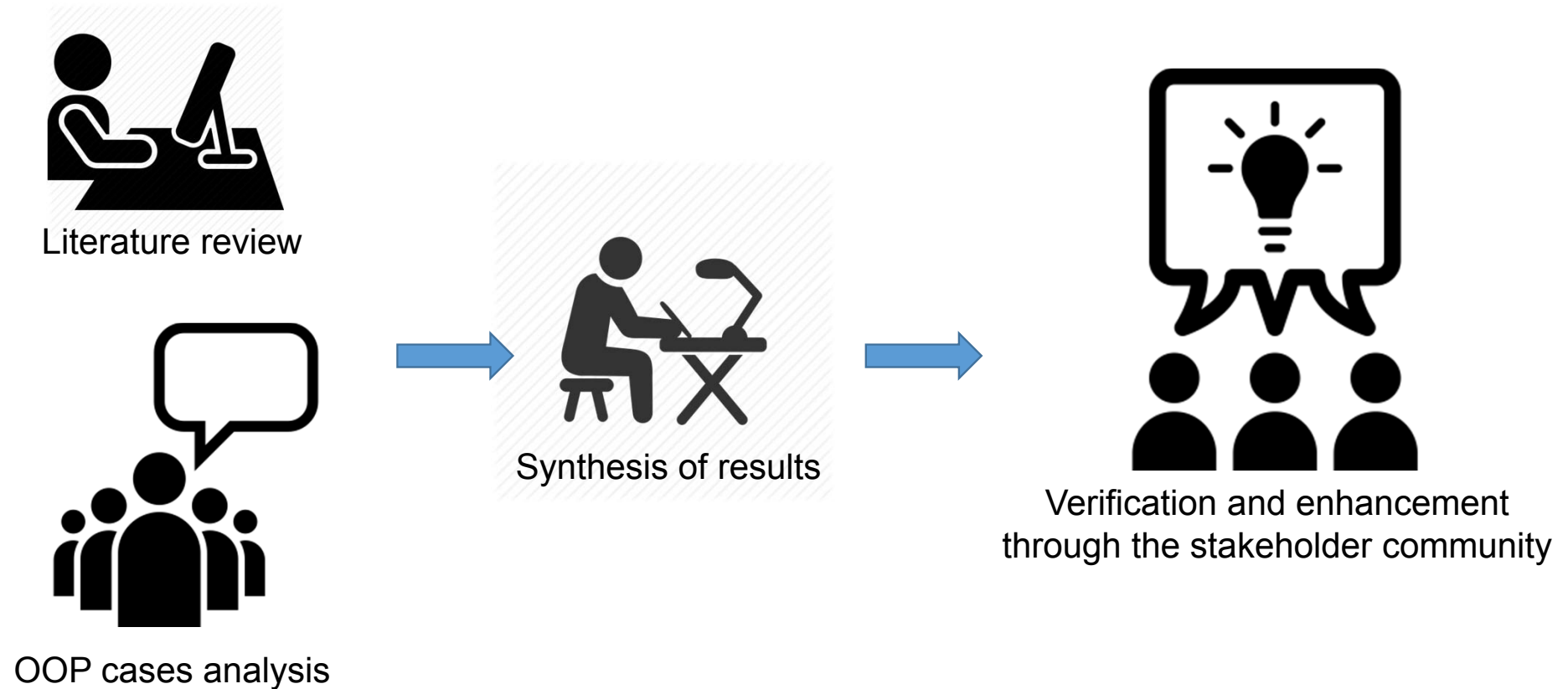
Types of stakeholders involved in OOP

- Individuals and businesses as the final "customers"
  - May or may not be directly involved in an OOP process
- Government bodies as
  - Data recipients
  - Data holders
  - Service providers
- Other public bodies but also private organisations as
  - Data holders
  - Service providers
  e.g. health care providers, educational institutions, businesses, associations, NGOs, etc.
  - Subcontractors for government bodies

Roles of stakeholders involved in OOP 1/4

- **Data subject:** an identifiable natural or legal person to whom the data, which are collected, held or processed in OOP contexts, pertains. Data subjects are to be given access to view data (and usage of such data) that are relevant to themselves and/or other information relevant to OOP data usage.
  - Individuals and businesses

- **Database owner:** any entity that controls, governs and/or is liable for the operation of a database that maintains data that can be reused and shared in OOP contexts.
  - Public or private organisations who hold data.

Roles of stakeholders involved in OOP 2/4

- **Data provider:** any natural or legal entity who holds data about data subjects and makes these data available to data consumers
  - Public or private organisations who hold data.
- **Data consumer:** any natural or legal entity that uses data about a data subject to complete an administrative procedure, deliver a service or make a decision.
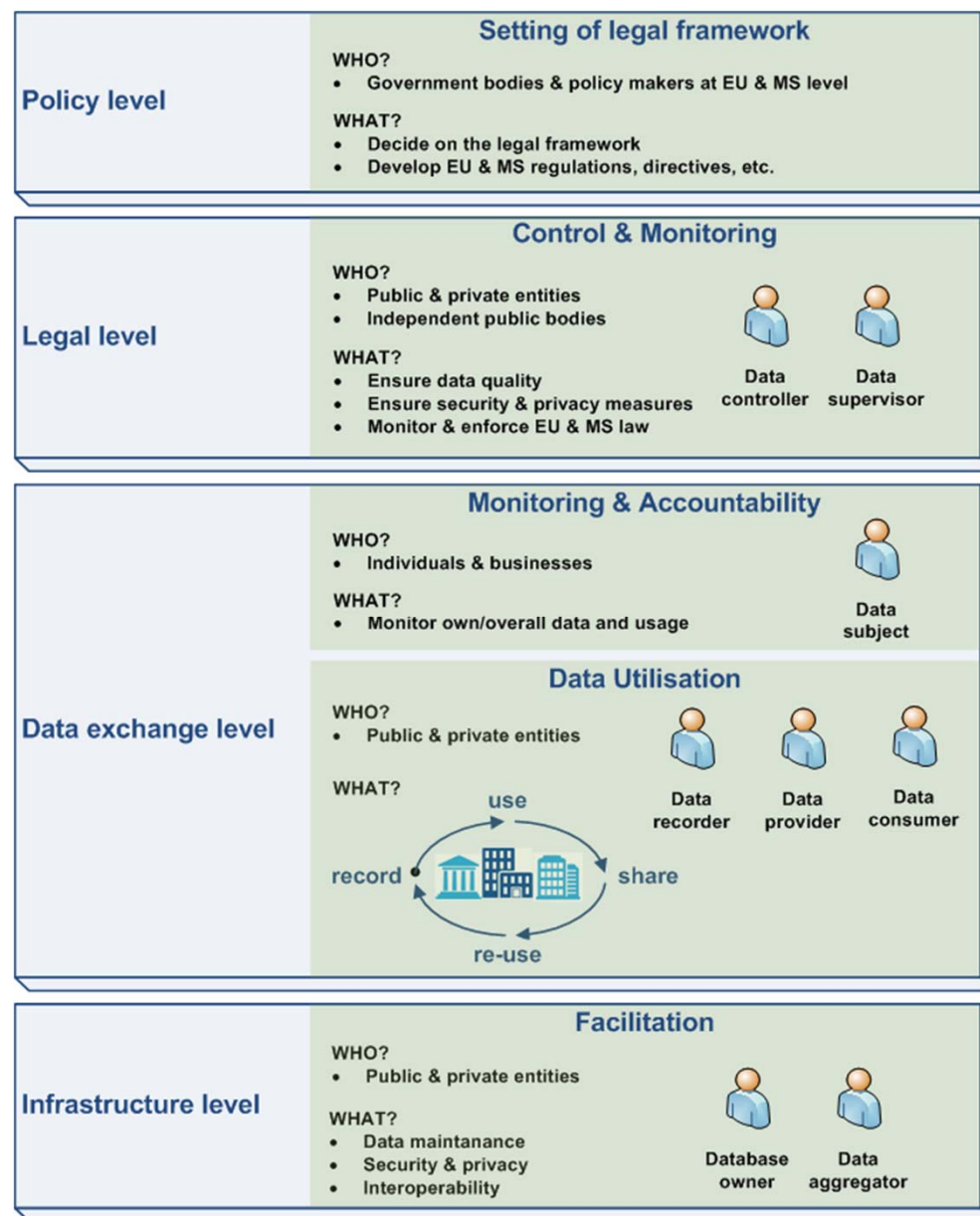 - Public or private organisations who provide services to the society.

Roles of stakeholders involved in OOP 3/4

- **Data recorder**: any entity that registers/ updates the data of the data subject.
  - Front desk of public or private organisations
  - Data subjects who register data online

- **Data aggregator** : any entity that is liable for integrating/aggregating OOP data from/to different databases, formats, etc.
  - Public or private organisations with relevant expertise
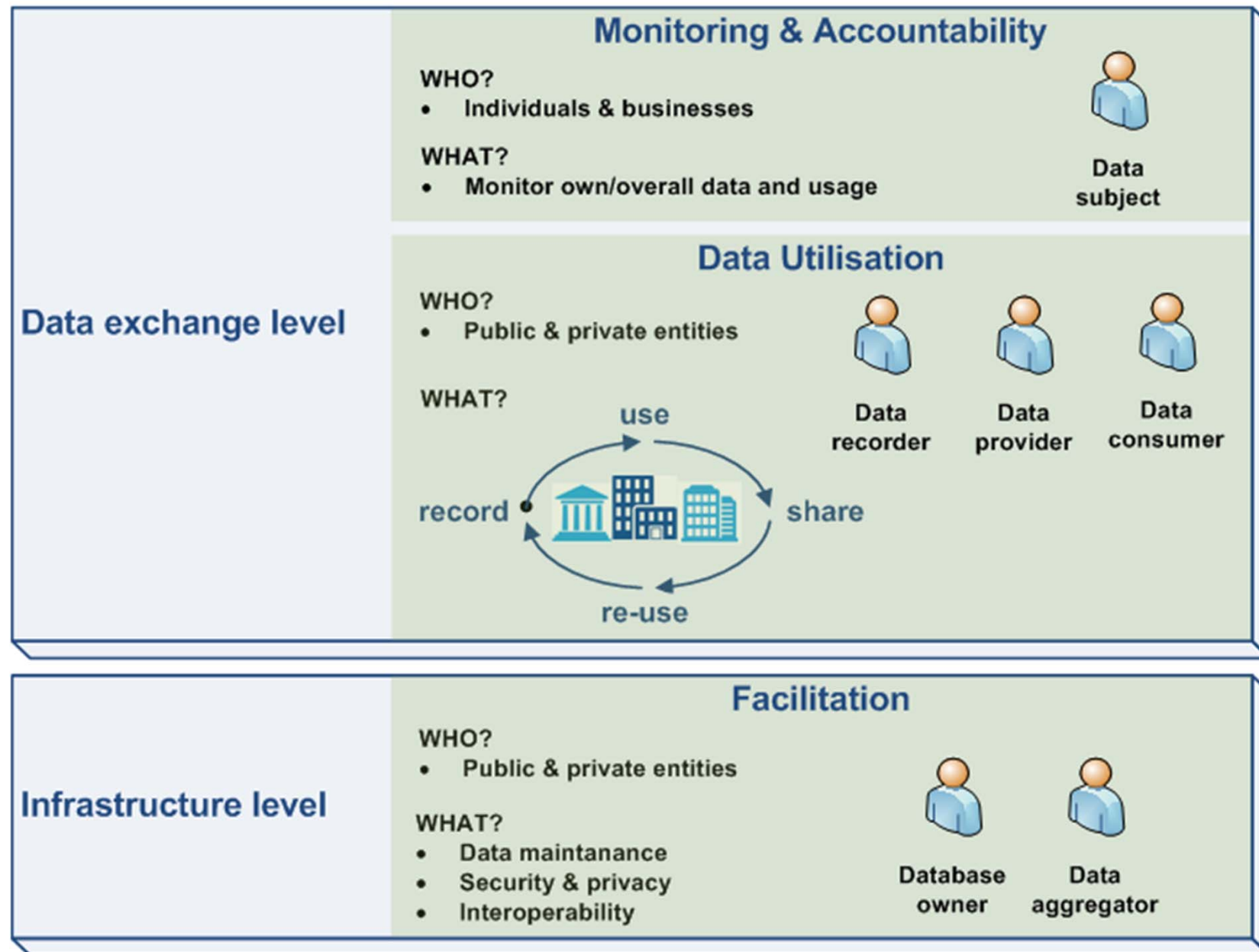
Roles of stakeholders involved in OOP 4/4

- **Data processor:** any natural or legal entity that processes personal data on behalf of (and subject to instruction by) the data controller.
  - Public or private organisations undertaking collection, recording, organisation, structuring, storage, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or combination, restriction, erasure or destruction of data.

- **Data controller:** any natural or legal entity that is liable for determining the purposes and means of the processing of personal data, ensuring the quality and security of OOP data, and notifying the processing operation to the data supervisor.
  - Public or private organisations as previous

- **Data supervisor:** an independent public authority that is responsible for monitoring and enforcing the application of MS and EU regulations on data protection.
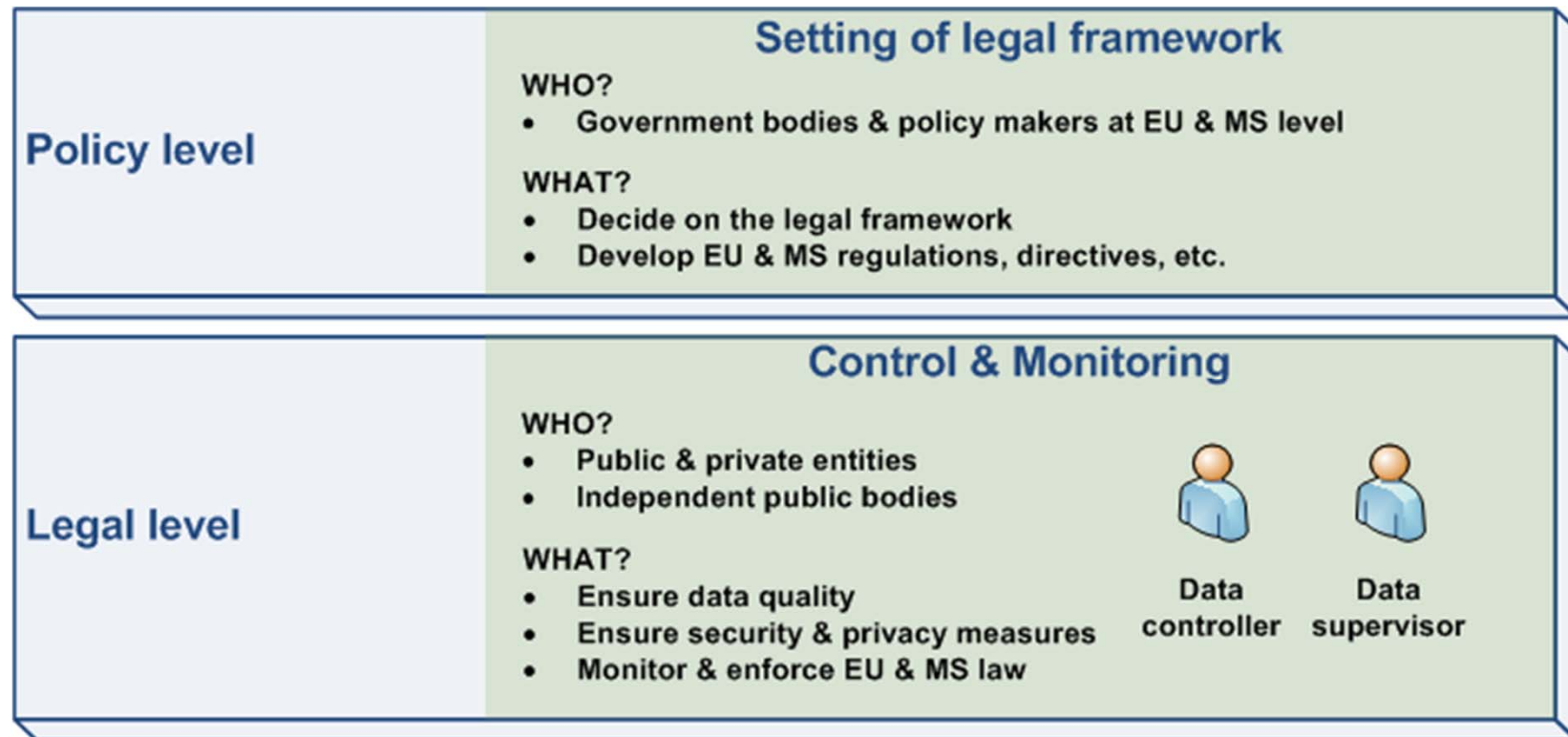 - Independent public bodies

OOP stakeholder model

OOP stakeholder model

Lower layers

OOP stakeholder model

Upper layers

Policy level

Setting of legal framework

WHO?
- Government bodies & policy makers at EU & MS level

WHAT?
- Decide on the legal framework
- Develop EU & MS regulations, directives, etc.

Legal level

Control & Monitoring

WHO?
- Public & private entities
- Independent public bodies

WHAT?
- Ensure data quality
- Ensure security & privacy measures
- Monitor & enforce EU & MS law

Data controller

Data supervisor

Engaging stakeholders

- Πώς μπορούν να ενεργοποιηθούν οι εμπλεκόμενοι στην εφαρμογή της «Μόνον 'Απαξ»;

- Ποιοι οι βέλτιστοι τρόποι ενημέρωσής τους;

- Ποιοι οι βέλτιστοι τρόποι άρσης των εμποδίων και προκλήσεων;

- Πώς διαφοροποιούνται τα παραπάνω ανά είδος και ρόλο εμπλεκόμενου;

- Τι είδους στρατηγικός σχεδιασμός απαιτείται;

SCOOP4C

Ευχαριστώ